

Case Studies

Travel Security Risks

A company with representatives needing to travel and work in parts of Africa, Asia and South America became concerned about the risks after an incident.

Our Intelligence Directorate collated and analysed the latest intelligence on their regional risks and operations. Our Consultants helped the company develop effective policy and procedures relating to staff travel, security and risk mitigation. Our training team delivered tailored training to management on crisis and risk management, as well as travel security and hostile environment training to all their travelling staff. The company retained our Specialist CORE 24/7 Intelligence Monitoring and SCOPE 24/7 Incident and Crisis Response services for continuing risk mitigation.

Employee Kidnapping

A businessmen travelling in Nigeria is abducted and fails to arrive at meetings. Once the company becomes aware it must act fast to prevent not just a potential tragedy, but a crisis impacting upon its reputation, operations and the wider staff group.

One of our Kidnap & Ransom Consultants responds to establish the facts and guides them with setting up an effective Crisis Management Team. Our Intelligence experts gain valuable insight into the type of kidnapping, and communications are established with the criminal perpetrators to negotiate a resolution. Our Security, Risk and Media management expertise helps them contain the crisis, and negotiation and repatriation advice ensures a safe resolution.

Country Evacuation

An organisation with operations in a remote part of Africa becomes endangered as regional instability and militia risks escalate without notice. Our International Security Operatives provide critical initial advice on what, and what not to do, and our Intelligence and Logistics experts develop an evacuation plan. Specialists from our Support Team respond and evacuate all employees and key assets safely and efficiently.

New Business Opportunity - High Risk Region

A company diversifying into a new market and region needs to establish itself in a remote part of an Asian country with diverse security risks.

Our Intelligence experts collate critical intelligence and Specialist Operatives establish themselves in the region to conduct a comprehensive reconnaissance.

A network of influence is established to immunise against threat groups, and plans are developed, combined with training, to enable the start up of the new operation mitigating the risks to an acceptable level.

Family Member Kidnapped

A freelance photographer is kidnapped in Afghanistan throwing her family into turmoil. Knowing the authority cannot pay ransoms and with the threats and intimidation invading their life they seek private assistance.

One of our Kidnap & Ransom Consultants establishes the likely perpetrators and their motives, coaches the family on understanding the incident type and phases, and advises them on crisis management and negotiation strategies. The Consultant, with support from our Intelligence Directorate helps the family repatriate their loved one discreetly, quickly and as efficiently as possible.

Regional Risk Media Project

A media production team making a documentary in a Hostile Environment requires effective security and risk management to undertake the project safely.

An intense Hostile Environment training course is tailored and delivered to all the team and Operatives from our Specialist Support Team chaperone the group. With support from our intelligence experts the risks are mitigated and the project is a safe success.

Piracy, Kidnapping and Extortion

A logistics company is plunged into chaos when a maritime vessel is attacked by a Somalia piracy gang. The crew are split into groups and varying ransom demands are made for the crew, vessel and its valuable cargo. Our Crisis Command Centre tracks the vessel, profiles the gang members, risks, numerous threats and demands and collates crucial intelligence. A Kidnap and Ransom Consultant coaches the company on Crisis Management and negotiations and crafts a process to a single manageable trade for all the companies crew and assets safely returned. Meanwhile our Specialist Support Team develop backup emergency and evacuation plans, deploy to collate human intelligence and establish suitable trustworthy Third Party Intermediaries to best support the Kidnap Consultant. The Companies security, risks, and reputation are all managed and a discreet and safe resolution is reached without any dire consequences.

Information Theft and Industrial Espionage

A large organisation with international operations becomes concerned about industrial espionage after a number of incidents and a competitor's success, scope and bid detail on a significant contract tender. Our Intelligence and Security experts examine some employee activities and connections, our Cybercrime Consultants examine Information Technology and our Specialist Support Team search and scan offices and meeting rooms for Electronic Surveillance Devices. Evidence is analysed and investigations identify a coordinated conduit of information theft leading to an overhaul in information security. Our Consultants assist with the development of new policies and procedures, staff training in social media and social engineering risks and the establishment of new risk management systems.

Integrity Testing Security Overhaul

A leading multinational introduces an enhanced security strategy after a number of incidents. Our experts assist with the development of a new internal security, intelligence and risk management team. We provide training, assist with Contingency Planning and Policy Development and provide advice on Physical, Procedural and Dynamic Security. We are retained to provide regular integrity testing and audit their crucial security procedures ensuring the critical enhanced security requirements are effective.

Executive Relocation to High Risk Region

An Executive is required to quickly take up a new post in an emerging high risk hostile environment. Our Intelligence Directorate collates bespoke intelligence to understand the risks in great detail and a tailored security briefing is delivered to the Executive and her family ensuring they are all more confident in living and working in the region and have the necessary skills to mitigate the risks.